

**BHARAT SANCHAR NIGAM LIMITED**

(A Govt. of India Enterprise)

**CORPORATE OFFICE**

O/o DDG(TS), Eastern Court, New Delhi – 110001.

**No. 21-1/2008/T-1**

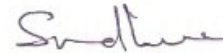
**Dated :- 16-09-2008**

**To**  
**All the Heads of Telecom Circles.**

**Subject:- Conversion of CTOs into CSCs – suggestion regarding.**

Few field Circles have suggested that since CTOs are providing all Telecom facilities and Customer Services in their premises, as such Circles be authorised to convert CTOs into CSCs, wherever gainful utilization in the interest of BSNL is possible.

You are therefore, requested to furnish your opinion/suggestion on the subject positively by 20-09-2008, for taking a final decision on this matter.



**(SUDHIRA SABHARWAL)**

**ADG(T)**

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